

ATTACHMENT A

**A RESOLUTION IN SUPPORT OF THE TRANSPORTATION ADVISORY BOARD'S
TRANSIT FORUM RECOMMENDATIONS
Resolution No. 05/2008-09**

WHEREAS, the Carrboro Board of Aldermen appoint members of the Transportation Advisory Board to assist in all matters concerning transportation with the Town of Carrboro and the surrounding area, and

WHEREAS, the town of Carrboro participates in an annual Transit Forum, and

WHEREAS, the Transportation Advisory Board has prepared a letter with recommendations to the Partner's Transit Committee,

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE TOWN OF CARRBORO:

1. That the Board of Aldermen accepts the Transportation Advisory Board's letter.
2. That the Board of Aldermen representatives to the Partner's Transit Committee will share the letter with the committee.
3. This resolution shall become effective upon adoption.

ATTACHMENT B

We, the members of the Carrboro Transportation Advisory Board (TAB), have attended annual public transit forums over the last several years in cooperation with Chapel Hill Transit and the Chapel Hill Transportation Board. We recognize the forums to be an important way to gather input from the public; nevertheless, we believe the focus and accountability can be improved. We are concerned that after the forums there is no ongoing record of suggestions, complaints, or requests. A better feedback protocol would enable the system to identify, record, assess and implement the needed improvements. Furthermore, an adoption of annual performance goals agreed to by the partners would enable a meaningful annual review.

Each year a number of citizens have attended the forums and expressed their concerns to Chapel Hill Transit. We have heard from transit riders asking for weekend and evening buses, from new neighborhood leaders requesting new routes, and from EZ-rider patrons appealing for improved service. The Director of Chapel Hill transit listened and compiled lists during the forum. Yet we have seen no public follow up to these important issues.

We have a number of suggestions to improve the forums:

1. Have two representatives from the Carrboro Board of Aldermen and the Chapel Hill Town Council.
2. Provide a publicly available list of requests and comments from the past forums, with current responses and actions from Chapel Hill Transit
3. Announce prior to the forum that there will be a review of past issues and begin the forum with a recap of the previous year
4. TAB could prioritize the requests from the forum and present them to the BoA for review
5. Invite university representatives to attend, or consider combining with the university transit forum

We would like to have our concerns presented to the Transit Partners Group, either through you or with your approval. Thank you for your time and consideration.

Carrboro Transportation Advisory Board